

# ANNUAL REPORT

## 2017/18



# CONTENTS

1. Director's Foreword	4
2. About Railway Children India (RCI)	5
- Vision	5
- Mission	5
- Our Values	5
- Strategic Goal	5
- Objectives of RCI	5
- Approaches of Railway Children India	6
3. Railway Children India's Work in India	7
- Partnerships of Railway Children	7
4. RCI's Station Level Intervention	8
- Intervention flow Chart of Station level Intervention	8
- 24/7 Outreach at railway stations	8
- Child Help Desks (CHDs) at railway stations	8
- Open Shelter and Drop-in-Centre	9
- De-addiction Service	9
- Restoration to Families	10
- Long-term Care Placement	10
- Follow-up and Reintegration	10
5. RCI's Intervention at Government Home, Chennai	12
- Training for staff in GBH	12
- Participation of Children	12
- Non formal education	12
6. RCI's Intervention in Source Area	14
- Formalization of Child Protection Committees (CPC)	14
- Children Club and Adolescent Girl Club	14
- Child Vulnerability Assessment (CVA)	14
- Enabling Access to Education	14
- Supporting Vulnerable families	15
- Awareness campaigns in Source Area	15
- Trainings and Sensitisation Programmes	16
7. Capacity Building of Partners	16
8. Knowledge Sharing Workshop	16
9. Capacity Building of Railway Stakeholders	17
10. Station Level Awareness Campaigns and Sensitisation	17
11. Railway Children India's Campaign in Delhi	18
12. Networking and Engagement with Government	18
13. Research and Knowledge Management	19
14. Recognition of Railway Children India's Work	19
15. Human Resource Management and Administration	20
16. Story of Change	20
17. Balance Sheet	21
18. Our Team	22

# DIRECTOR'S FOREWORD

It is with pleasure that I present Railway Children India's Annual Report for the year 2017-18. This year we moved closer to our goals, inch by inch, while our work gained momentum and recognition.

Our work protected 4469 children at 9 railway stations, 2 source area communities and one government children home across the states of Bihar, Odisha, Tamil Nadu, Uttar Pradesh and Delhi. 4333 children were enabled to either get back to family or long-term care home. We worked relentlessly with government stakeholders at national, state, district and village level with an objective to help them adopt child-friendly approach in their engagement with children.

We learnt from each other through knowledge sharing workshop, capacity building exercises and trainings. During the FY-2017-2018, 14 thematic and need based trainings were implemented for RCI as well as NGO partner team. In the process we built a strong pool of 148 child friendly employees who would carry the baton of child rights forward in their work and daily lives.

As a recognition of our work with children, Railway Board, Ministry of Railways, Government of India nominated Railway Children India on 23rd October, 2017 as a resource agency on child protection trainings. We have been also recognized as a credible agency on child protection by the General Manager, East Central Railway vide letter dated 6th June, 2017.

Fundraising function was established within Railway Children India with the support of Azim Premji Philanthropic Initiatives (APPI). Fundraising being one of the pillars of organisational sustainability, this is an important step for RCI in its journey to become a self-sustaining organisation by 2022.

As we march ahead, we would like to thank our donors, board, supporters, well-wishers, volunteers, partners, co-travelers and mentors who have supported us in our journey towards achieving our vision - "a world where no child ever has to live on the streets".

Navin Sellaraju Sukumar, Director, RCI

# ABOUT RAILWAY CHILDREN INDIA (RCI)

Railway Children India (RCI) was established in 2013 to address and respond to the issues of children arriving at and around the railway stations of India.

Railway Children India's (<https://www.railwaychildren.org.in/>)work strives for sustainable changes in the lives of children who are alone and at risk on the streets. Children living on the streets decide or are forced to leave home due to abuse, violence, neglect and poverty. While living on the street they are exposed to all forms of vulnerabilities, and even death.

RCI is registered as nonprofit organization under Section 8 of the Companies Act. It is also registered under the NGO DARPAN maintained by the NITI Aayog, Government of India.

## VISION

"We believe in a world where no child ever has to live on the streets".

## MISSION

To create and enable sustainable changes in the lives of children living on the streets.

## OUR VALUES OF WORKING WITH CHILDREN

- We are unyielding in respecting the dignity of each child
- For us the child comes first
- We build on the abilities of each child while being aware of his/ her limitations
- We create enabling environment that encourage and value the voices and decisions of children
- We know that children have evolving and resilient capacities
- We have zero tolerance approach to neglect, abuse, and maltreatment of children in care and protection processes
- We ensure that we do not re-traumatize a child
- We have zero tolerance to exploitation of children
- We nurture the individuality of children by investing in diverse resources and opportunities
- We form authentic and empathetic relationship with each child
- We are non-judgmental of children
- We believe that all children should experience permanence in shelter, health, education achievement and relationships (as opposed to uncertainty and multiple transitions)
- We reach out to children through ever changing innovative processes, which are quality assured.

## OUR GOAL (2017-22)

Looking ahead, RCI has planned to transform 25 railway stations into Child Friendly Spaces, to improve child care and protection in 26 child care institutions and strengthen the child protection mechanism within five 'source area' communities. This will enable us to protect 120,000 children and restore 96,000 of them to their families or to safe, long term homes.

## OUR APPROACH

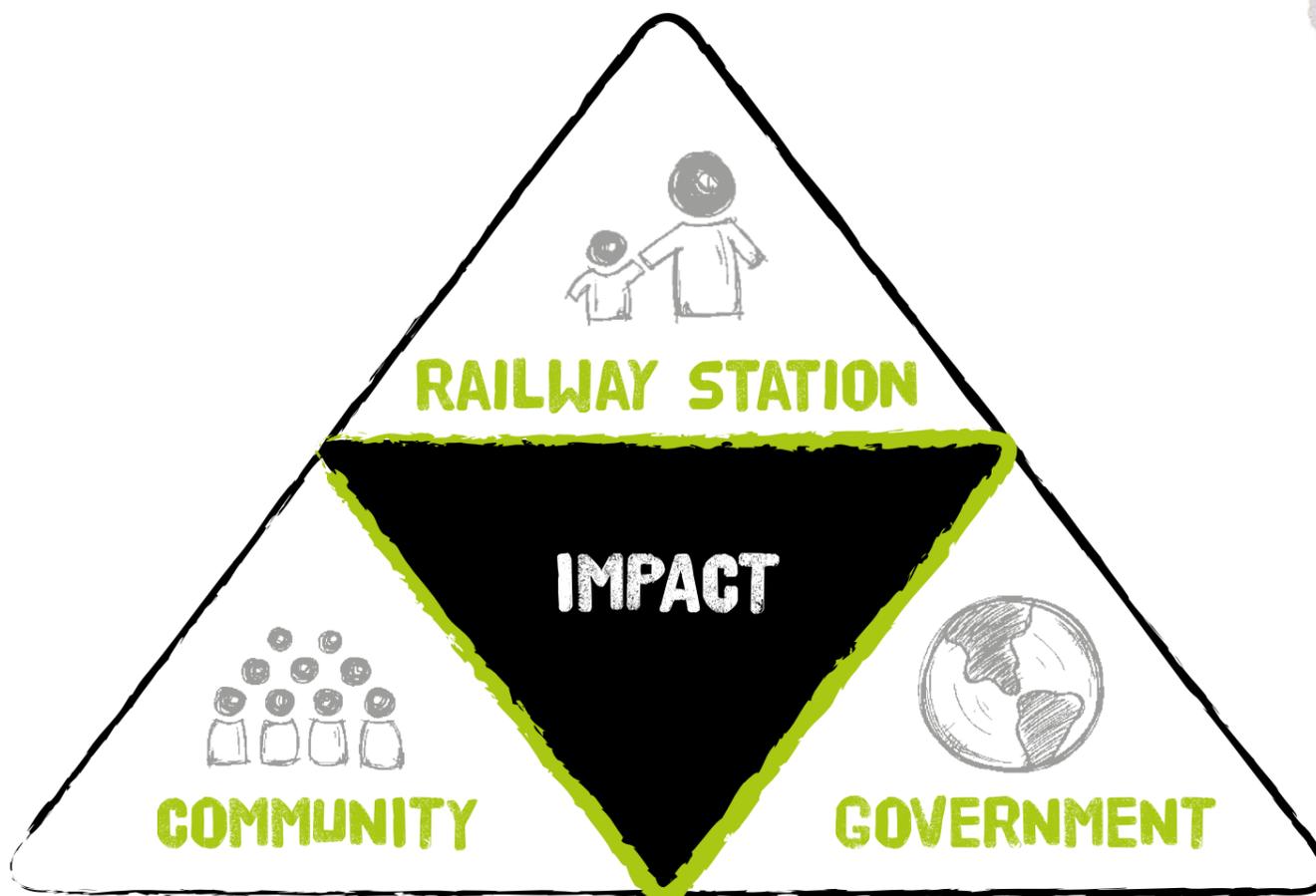
### We work at three levels for long term change...

Railway Children India (RCI) believes in early intervention as the most effective way to ensure protection of children arriving alone and at risk in Railway Stations. Before a child goes on to the street RCI's endeavour is to reach out to every such child and ensure protection from abuse and abusers.

**At and around the railway station:** RCI aims to transform stations into child friendly spaces. A team of outreach workers (ORW) are always on their toes at the stations with the mission to reach out to every child arriving or passing by the station alone. The ORWs are entrusted to ensure the first response to the child's need, i.e. food, water, medical and counselling support etc. The first response centre is located at the station as a Child Help Desk, to cater to the needs of every child identified.

**In communities:** Railway Children India (RCI) works to create a safety net within the community, so that none of the children fall out of the safety net and become vulnerable. RCI believes in empowering communities and families and strengthening their resources so they have the responsibility and ability to properly care for their children and keep them safe.

**With governments:** Strengthening the existing government system and structures is key to ensuring long-term, sustainable change which is what we always aim for, and what allows us to have the greatest impact, where it is needed most.



# HIGHLIGHTS 2017-18

## Station Level Intervention

*RCI protected 3627 (3314 boys, 313 girls) children at 9 railway stations in five states of Bihar, Odisha, Uttar Pradesh, Tamil Nadu and Delhi and 4333 children (4032 boys: 301 girls) were restored back to families, and 86 children were provided with alternative care support through securing long-term care home placements through our station level intervention.*

We worked at 9 railway stations, namely, Delhi Sarai Rohilla, Delhi Cantonment, Ghaziabad, Darbhanga, Bhubaneswar, Katpadi, Salem, Trichy and Villupuram and started 3 new programmes at Trichy, Bhubaneswar and Ghaziabad railway stations.

## Source Level Intervention

*Through our source level intervention at Villupuram and Katpadi, we were able to reach out to 7200 children through 53 awareness campaigns, 15 children were supported through sponsorship facilities and 569 children who were reunified were enrolled in schools.*

Railway Children India in partnership with local NGOs worked in Chennai, Villupuram and Katpadi districts in Tamil Nadu to strengthen the child protection mechanisms at community level by strengthening Child Protection Committees (CPCs) to protect children from abuse and exploitation. Our work at source areas contributed to preventing migration of children & linking their families with government's social welfare schemes to help them provide a nourishing environment for their children.

## Intervention at Government Home

*Through our intervention at the government home in Chennai, we were able to protect 842 children and restore 766 children back to their families, out of whom 116 children were referred to long term care.*

In the year 2017/18, Railway Children India (RCI) worked at Government Children for Boys, Royapuram in Chennai to provide better standards of care, expeditious reunification of children with their families and their continued and sustainable rehabilitation.

## Work with government

*Railway Children India has been nominated on 23rd October, 2017 as a resource agency by the Ministry of Railways, Railway Board on child protection for the Jagjivan Ram Railway Protection Force Academy and RPF Zonal Training Centres*

## OUR PARTNERS

Railway Children India has been partnering with (1) TDH Core at Salem, (2) The Hope House (THH) at Katpadi, (3) Society for Education, Village Action and Improvement (SEVAI) at Trichy railway station, (4) Scope India at Villupuram, (5) CHES at Chennai in Tamil Nadu; (6) Salaam Baalak Trust at Ghaziabad in Uttar Pradesh, (7) Narayani Seva Sansthan (NSS) at Darbhanga in Bihar and (8) Humara Bachpan Trust (HBT) at Bhubaneswar in Odisha.

# STATION LEVEL INTERVENTION

## 24/7 OUTREACH AT RAILWAY STATIONS

During the year-2017-18, Railway Children India (RCI) worked at **9 Railway Stations** in different Railway Zones in collaboration with grassroot NGOs across 5 states – **Bihar, Odisha, Uttar Pradesh, Tamil Nadu and Delhi**. We implemented the station level programme directly at **Delhi Cantonment and Delhi Sarai Rohilla Railway Stations**.

Through our Station level programme, we were able to protect **3627 children, out of whom 313 were girls** at 9 railway stations in five states. These children had either left home voluntarily, were forced to leave due to neglect or abuse, or had been victims of kidnapping or human trafficking. It also included children who had gone missing while travelling with their parents or family.

NAME OF STATION	STATE
Villupuram Junction Railway Station	Tamil Nadu
Katpadi Railway Station	Tamil Nadu
Salem Railway Station	Tamil Nadu
Trichy Railway Station	Tamil Nadu
Darbhangha Railway Station	Bihar
Delhi Cantt Railway Station	Delhi
Delhi Sarai Rohilla	Delhi
Ghaziabad Railway Station	Uttar Pradesh
Bhubaneswar Railway Station	Odisha

## CHILD HELP DESKS (CHDS) AT RAILWAY STATIONS

Railway Children India has set up Child Help Desks at major stations to help children who are lost, abandoned or need support. The spaces have been provided by the railway authorities and the desks are run in partnership with local voluntary organisations. The Child Help Desk (CHD), with its outreach teams, act as the focal point of operation and act as resource centres or first point of intervention.

In the period, we received formal permission to run Child Help Desks at Villupuram Railway Station, Trichy Railway Station, Trichy Division, and Salem Railway Station, Salem Division, Southern Railway.

## VILLUPURAM RAILWAY STATION, TRICHY DIVISION, SOTHERN RAILWAY:

The Child Help Desk at Villupuram Railway Station was inaugurated by the General Manager, Southern Railway in January, 2017. Child Help Desk has been set up near the main entrance on Platform 1 with a space of 13 X 10 Ft. It has been designed as two separate spaces where at one place children are received and their information is collected. Another room has been exclusively dedicated for children to settle and rest.

The space was designed by a team of Bal Sabha members, embellished by paintings made by children.



## SALEM JUNCTION RAILWAY STATION, SALEM DIVISION, SOUTHERN RAILWAY

Official permission for running a Child Help Desk at Salem station was issued by Salem DRM Railway Station in May 2017. The CHD is set up on Platform 1 of the station and is constructed in 6X6 feet space. The CHD was inaugurated in July 2017 by Chief Commercial Manager, Southern Railway.



## TRICHY JUNCTION RAILWAY STATION, TRICHY DIVISION, SOUTHERN RAILWAY:

The Child Assistance Booth (CAB) at Trichy Junction Railway Station was inaugurated by the General Manager, Southern Railways on 31 January 2018. The Sr. DCM, Trichy and other divisional level officers were present and appreciated the efforts of Railway Children. The Child Assistance Booth (Size 10 x 6) is established on Platform No 1 at the Trichy Railway station.



## OPEN SHELTER AND DROP-IN-CENTRE

Open Shelters have been operational near Salem Railway Station and Trichy Railway Station in Tamil Nadu, Darbhanga Railway station in Bihar and Delhi Sarai Rohilla Railway Station in Delhi. Drop-In-Centres (DIC) were operational near Villupuram Junction Railway Station, Katpadi Railway station and Chennai Railway station in Tamil Nadu.

*In the year 2017/18, 1646 children accessed the facilities of our Open Shelters and Drop-in Centres out of which, 675 children accessed the facilities in Drop-in Centres.*



## DE-ADDICTION SUPPORT

*In the year, 2017-18, need-based de-addiction services (detox) and other medical assistance were provided to 69 children out of which 3 were girls.*

Children affected by substance abuse are considered as children in need of care and protection under the Juvenile Justice Act, 2000. We believe that addiction affects every aspect of the afflicted child's life. Children into substance abuse were constructively engaged, motivated to use the open shelter and supported with detox/rehabilitative services.



During the course of the treatment, we arranged family educative group sessions and motivated their family members. We also extended exhaustive counselling sessions and group therapies to co-dependents of those affected by addiction and link these youths to education and vocational training opportunities.

## RESTORATION TO FAMILIES

The process of restoration is initiated in consultation with the CWC. If the child makes the choice of returning home and/ or if the CWC decides that it is in the best interest of the child to be restored to the familial home, the RCI partner supports the process.

*In the year 2017/18, a total of 4333 children (4032 boys: 301 girls) were restored back to families of the children protected at 9 railway stations (3627), referred by Child Welfare Committees (CWCs) and from Govt home/ reception center/ other homes. A total of 3252- children (3025 boys: 227 girls) which was 90% of the total outreached children (3627) were restored back to their families.*

## LONG-TERM CARE

*In the year 2017/2018, a total of 86 children were provided with alternative care support through securing long-term care home placement. 139 children (123Boys: 7 Girls) were referred to other CWCs/other state as per the CWC order.*

Prior to referring the children to CWCs/ other states, telephonic discussions were held with members of concerned CWC and District Child Protection Officer (DCPU). In many cases, RCI team and staff of local partner organisations escorted the children as per the CWC order. RCI ensured safe mode of transportation, child friendly and experienced staff to accompany the children during their travel. Female children were always escorted by a female staff only.

## FOLLOW-UP AND REINTEGRATION

*In the year, 2017/18, out of 4333 children (4032 boys: 301 girls) who were restored back to families, 1731 were followed up telephonically and 265 number of family visits were arranged for highly vulnerable children. It was found that more than 85 % children continued to stay back with their families and 78 % children who stayed back with families were back in school.*

The children who had left home due to job related issues were supported through vocational trainings and skill building support programmes. **A total of 16 children were linked with vocational trainings and 860 children (840 boys :20 girls) were supported by reenrolling them into schools.**

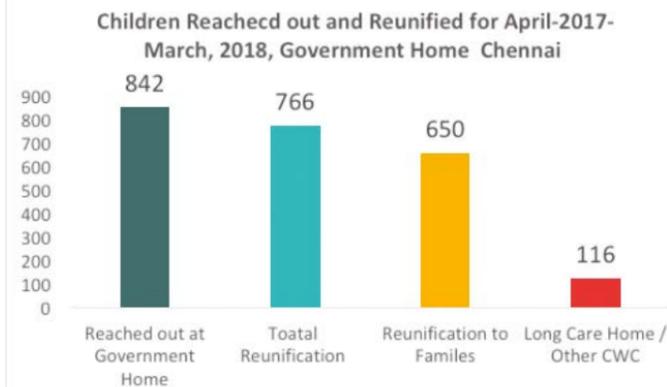
Follow up is key to ensuring that a child is free from harm. In the current year, we identified and supported vulnerable families by mobilising support from surrounding systems, local panchayat, schools and community members. DCPU officers were engaged to monitor the government home and allocate adequate resources to improve the care and protection standard of the government home continuously.



# RCI'S INTERVENTION AT GOVERNMENT HOME, CHENNAI

*In the year 2017/18, Railway Children India (RCI) worked at Government Children for Boys, Royapuram in Chennai to transform it into safe and friendly for children by improving its care practices.*

RCI's local partner organisation worked closely with the authorities to establish a long-term child protection system and implemented child focused intervention at the Government reception centre in Chennai. RCI collaborated with the superintendent of government home to prepare and implement home improvement plan. This intervention created an enabling environment by training staffs at the home on Child Protection Policy and reviewing the Standards of Care with the management team.



## TRAINING FOR STAFF IN GOVERNMENT HOME FOR BOYS, CHENNAI:

During the year, all the staff members of GCH including teachers, service providers and DCPU have received training on child rights and protection, child friendly methods/communication and POCSO Act. Training has contributed to team building among the staff members of Government Home for Boys, Chennai and now they are master trainers to new joiners.

## PARTICIPATION OF CHILDREN:

A unique initiative called 'welcome club' of the Home was formed wherein a visitor to the Home is introduced by the children who are members of the reception committee. Several other clubs such as the environment club, called 'Green Warriors'! developed a Kitchen garden, health club 'Arogiya Siruvarghal' ([Healthy kids) attended to health needs of children. These clubs played an important role in building life skills among children where they supported each other on 10 modules of decision making, problem solving, creative thinking, critical thinking, communication, relationship, self-awareness, empathy, coping with emotions and coping with stress.

## NON-FORMAL EDUCATION

Children were regularly engaged through indoor games, painting and drawing and one-to-one counselling by the staff of local partner. These activities encourage meaningful peer group participation and interaction.

Non-formal education curriculum that includes activity-based learning helped in identifying and addressing the issues of children particularly within the family—Psycho-Social Support (PSS) sessions with children helped in identifying the depth of the issue. As a result, parents were seen to share and discuss openly these issues with children and were able to manage the situation better. We were able to address the area of hesitation on parent's part for follow-up which is a promising development. Our intervention with these children at Government Home in Chennai bore fruitful results as most children who were protected received educational and nutritional support through our educators, counsellors, sanitation and nutrition needs were taken care as children received a dietary nutrition as per daily requirements set out in the JJ Rules.



## SOME KEY ACHIEVEMENTS OF INTERVENTION AT THE GOVERNMENT HOME, CHENNAI

- During the period (April, 2017 – March 2018) 842 children were reached out at Government Children Home in Chennai, out of which 766 children were restored back to families/ long care home/ other CWCs.
- During follow up and home visits, 472 children who were reunified with children were linked with government school to access education.
- 19 children who were identified with addicted to substance abuse were provided de-addiction service support.
- Signature campaign was conducted at source area in Chennai on the occurrence of "World Children's Day" on November 20, 2017 where we reached out to 350 people who pledged towards assuring the rights of every child.
- 134 community members including youths and women self-help group members have been sensitized in source areas towards child protection and responsibilities of parents towards good parenting.
- Minimum Standard Care (MSC) tool and a manual was developed and shared with Department of Social Defence (DSD) for their review and feedback to finalize and adopt it into practice. The tool was designed to ensure better care is provided to children staying in Government Home.



# RCI'S INTERVENTION IN SOURCE AREA

Railway Children India in partnership with local NGOs worked in Chennai, Villupuram and Katpadi districts in Tamil Nadu state of Indian Union. The objective of this programme was to strengthen the child protection mechanisms at community level to protect children from abuse and exploitation and support vulnerable families.

## FORMALIZATION OF CHILD PROTECTION COMMITTEES (CPC)

In the year 2017/18, Village Level Child Protection Committee (VLCPCs) in 3 village panchayats namely, Thennamadevi (Villupuram), Pillanthipet (Vellore) and Ezhil Nagar (Chennai) were formed and strengthened. Each committee includes two child representatives, a member of the DCPU, Anganwadi workers, school teachers, auxiliary nurse midwives, as well as respected village members and civil society representatives.



## CHILDREN CLUB AND ADOLESCENT GIRL CLUB

In order to create a direct interface with the children in the community, Child Clubs and Adolescent Girl Clubs were formed in three Villages in Thiagadurgam block, Villupuram district. Children in these villages were constructively engaged and enabled to learn child rights, protection issues of children and raising their voice against the atrocities, exploitation, abuse and neglect through child activity centres. These children groups worked to spread awareness on education and harmful effects of child labour.



## CHILD VULNERABILITY ASSESSMENT (CVA)

A survey was conducted to map the vulnerabilities of children and families at Thennamadevi (Villupuram), K.V. Kuppam (Vellore) and Ezhil Nagar (Chennai) panchayats. Children between the age group of 0 – 18 were reached out during this survey. In Villupuram, ICPS committee has committed to support 10 most vulnerable children from the source location with sponsorship support and process of submitting application is under process. As a result of vulnerability assessment and further working with the families, we were able to initiate support to 80 families out of the 180 families shortlisted for direct support has contributed in preventing out migration.

- 15 CHILDREN SUPPORTED THROUGH SPONSORSHIP FACILITY UNDER ICPS.
- 10 FAMILIES WERE LINKED WITH REVENUE DEPARTMENT TO GET SOCIAL SECURITY SUPPORT.
- 12 CHILDREN WITH SPECIAL NEEDS WERE SUPPORTED IN GETTING REGISTERED WITH DISABILITY WELFARE SCHEMES.
- 28 CHILDREN BENEFITED THROUGH COMMUNITY CPCs (CHILD PROTECTION COMMITTEE).

## ENABLING ACCESS TO EDUCATION

In the year 2017-2018, 1998 children were enabled access to education. Children have been provided support to continue their education. Children who were not attending school, out of school and children at risk of engaging in labour were identified and enrolled in schools and linked with various government social protection schemes. Children are also linked with vocational trainings which helps them to secure gainful employment after completion of their 18 years.

- 24 SCHOOL ENROLMENT CAMPAIGNS WERE ORGANISED IN SOURCE AREA.
- 569 CHILDREN (6-14 YEARS) WHO HAVE BEEN REUNIFIED ARE DIRECTLY BEING LINKED TO SCHOOLS.
- 9 CHILDREN WERE LINKED WITH VOCATIONAL TRAININGS WHICH WOULD HELP THEM TO SECURE GAINFUL EMPLOYMENT AFTER COMPLETION OF THEIR 18 YEARS.

## SUPPORTING VULNERABLE FAMILIES

26 vulnerable families were enabled to access government schemes (including agricultural programmes). Sensitization activities were conducted to increase awareness among families on social protection schemes using a variety of media to better reinforce information.

## AWARENESS CAMPAIGNS IN SOURCE AREA

Our awareness campaigns used innovative techniques like street play and distribution of leaflets at the station premise and source areas to spread awareness on child protection issue.



Cultural team in Villupuram performed on themes of child protection periodically and on National days in public places such as weekly market. Street theatre, distribution of hand bills and songs on child protection composed by the cultural team were used for awareness creation and Community mobilization. Interactive sessions with children in schools in all the 3 respective source locations were conducted at schools in source locations. These campaigns reached more than 7200 children.

The 'World Children's Day' was marked by a signature campaign in Chennai, started on November 20, 2017. 350 people signed their pledge assuring the rights of every child. The signature campaign was continued into 2018. It was continued as a volunteer building movement outcome of the project for child protection.



A sensitization program with youth and members of self-help groups was initiated with 134 community members in Thennamadevi in Villupuram in 2017. The participating members were sensitized in source areas towards child protection and responsibilities of parents towards good parenting.

The model of sensitizing youth and members of self-help groups was initiated in Ezhil Nagar in Chennai. During the period, the district police and Special Juvenile Police Unit (SJPU) have joined hands with RCI partner in Villupuram to create awareness as part of 'Operation Muskan'. These campaigns include street theatres, song and dance and prayer talk in schools. Partners networked with the local colleges to have volunteers for this initiative.

- SOURCE LEVEL CAMPAIGNS REACHED MORE THAN 7200 CHILDREN.
- 53 AWARENESS CAMPAIGNS WERE CONDUCTED IN SOURCE AREAS TO SPREAD AWARENESS.
- MORE THAN 1855 PEOPLE WERE REACHED OUT THROUGH THESE CAMPAIGNS.

## TRAININGS AND SENSITISATION PROGRAMMES

RCI conducted trainings and sensitisation programmes for PRI members community members, CPC members, community volunteers, other service providers (religious leaders, Block Development Officers (BDOs), Child Development Project Officers (CDPOs), School Inspector, local administration, Anganwadi workers etc), school teachers and members of child groups.

## CAPACITY BUILDING OF PARTNERS

Railway Children India (RCI) as a resource organisation in the field of child protection is committed to building the capacities of its partner NGOs.

The training programme comprises thematic units like child protection, JJ Act, ICPS, outreach and intensive outreach, quality framework etc. The programme combines an interactive training methodology with a new learning platform for NGOs, and it includes opportunities for networking and the sharing of good practices.

During the FY-2017-2018, Railway Children India (RCI) conducted the following capacity building programmes to strengthen partner organisations in which 148 staff of partner organisations and RCI trained.

## TRAINING ON OUTREACH

RCI conducted 5 Outreach Trainings for its partners in different locations i.e Bhubaneswar, Ghaziabad and Salem. These trainings were imparted by child rights protection experts from Railway Children India using methodology like lecturing, games, sharing individual experiences, case study analysis, role play and field visits and exposures.



## TRAININGS ON QUALITY ASSURANCE FRAMEWORK AND VALUE STATEMENT

RCI conducted 5 capacity building trainings on Quality Assurance Framework and Value Statement for 2 partner organisations and Surakshit Bachpan team of RCI to help them to internalise the value framework and demonstrate changes by adhering the process of outreach, restoration and follow up.

## NEED BASED TRAININGS

RCI conducted 4 need-based trainings on HIV/AIDS, CWC role and responsibilities, how to engage children and stakeholder mapping and engagement.

## KNOWLEDGE SHARING WORKSHOP

Railway Children India organized a 'Knowledge Sharing Workshop' at Fortune Park Boulevard, New Delhi from 29th – 30th May 2017.

The workshop was attended by 49 participants including team members from 9 partner organisations and Railway Children India.

### SPECIFIC OBJECTIVES OF THE KNOWLEDGE SHARING WORKSHOP WERE:

- To assess the impact of implementing the Quality Assurance Framework (QAF) since last one year and identify significant achievements.
- To identify the challenges and risk as faced/perceived by the partners while implementing the QAF and plan to address the same.
- To help partners to develop a sustainable plan for quality assurance of program deliverables.

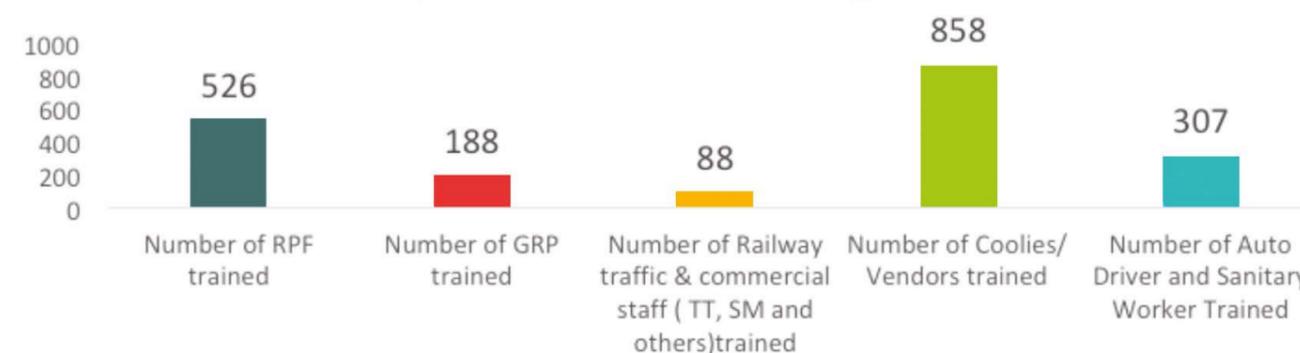
ACHIEVEMENTS FOR 2017-18	
Number of PRI members trained/sensitized	6
Number of community members trained/sensitized	119
Number of CPC members trained	18
Number of community volunteers trained	368
Number of other service providers trained (religious leaders, BDOs, CDPOs, SI, local administration, Anganwadi workers etc)	190
Number of school teachers trained	61
Number of child group members trained	357



## CAPACITY BUILDING OF RAILWAY STAKEHOLDERS

In the year 2107/18, 526 Railway Protection Force (RPF) personnel and 118, Government Railway Police (GRP), 88 railway officials, 307 cleaning staff and 858 coolies and vendor were trained on Railway's SOP, Legal Instruments to Protect Child Rights and The Juvenile Justice (Care and Protection of Children) Act, 2000.

Railway Stakeholders Trained during FY-2017-18



## STATION LEVEL AWARENESS CAMPAIGNS AND SENSITISATION

In collaboration with our partners, Railway Children India carried out 36 station level awareness campaigns to generate awareness among the passengers and general public, at 17 Railway Stations, about the issues facing children living alone and at risk on the streets and their responsibility to protect them. The campaign used a series of street plays within the railway station premises, bus stations and in the slums near to the stations.

Vendors, porters and cleaning staff at Railway station level were sensitised on child protection issues to increase their sensitivity towards children arriving alone and at risk at and around Railway stations. Awareness meetings were also conducted at nearby slums of the Railway stations in collaboration with Railway Protection Force (GRP) on child protection issues.

- 36 STATION LEVEL CAMPAIGNS ORGANISED
- 4,32,000 PASSENGERS WERE REACHED OUT DIRECTLY THROUGH THESE CAMPAIGNS.
- 18439 NUMBER OF POSTERS, PAMPHLETS DISPLAYED AND DISTRIBUTED DURING THE CAMPAIGNS.
- 53 BANNERS DISPLAYED DURING THESE CAMPAIGNS



## RAILWAY CHILDREN INDIA'S CAMPAIGN IN DELHI

Five station level awareness campaigns have been organised in 10 stations where 17,700 passengers were directly reached out through pamphlet distribution, performance of street play or one to one/group interactions.

10 volunteers were selected from different colleges of Delhi University and were engaged in 10 stations for eight hours a day. In addition to this, Umang, a theatre group, was hired to perform a street play on the platform about substance abuse. Hand-made posters were also displayed during the play and RPF and GRP members at all stations were actively engaged during the campaign to increase visibility of the programme.

RCI, in collaboration with the District Child Protection Unit (DCPU), also organised **four street plays (Nukad Natak)** on substance abuse at Sarai Rohilla Railway Station and its surrounding communities and New Delhi Railway Station. This street play was to create awareness among the passengers and community members on substance abuse and its consequences. **46 banners were displayed at various locations in 10 railway stations during Holi festival.** These stations were Delhi Sarai Rohilla, Delhi Cantt, New Delhi, Old Delhi, H. Nizamuddin, Anand Vihar, Delhi Shahdara, Adarsh Nagar, Sabji Mandi and Kishanganj.



As a result, **2,017,700 passengers** were reached through these banners. Assistance Booth helpline numbers are accessible to all the passengers and key stakeholders in the station.

Along with this, **three campaigns were organised in collaboration with RPF in the Kishan Gunj slum near to Sarai Rohilla Railway Station** and another local slum near Delhi Cantt station where 120 children along with their parents were sensitised on child rights as well as protection and safety measures to be followed while crossing the platform. The name of the project 'Surakshit Bachpan' has been suggested and emerged from these children. One of the outcomes of these campaigns has been stopping the stone pelting on the train by these children which has also been recognised and acknowledged by RPF in both the stations.

## NETWORKING AND ENGAGEMENT WITH GOVERNMENT

RCI directly works with government mechanisms and people at national, state, district, railway zone and railway division level, which is informed by experiences from ground. In the last three years, we have provided trainings to RPF and GRP personnel across 6 RPF training institutes.

In September 2017, a meeting was convened with Zonal and Divisional Railway Officials in Chennai and Tiruchirappalli. Additional General Manager (AGM), Chief Operational Manager (COM), Chief Commercial Manager (CCM), Chief Security Commissioner (CSC) and Public Relation officer (PRO) at Zonal level and Divisional Railway Manager (DRM), Sr. Divisional Commercial Manager (Sr.DCM) and Sr. Divisional Operational Manager (Sr.DOM) were updated on RCIs intervention at southern region by an Ex Railway Board member Mr. Sunil Kumar & the Strategic Alliance team.



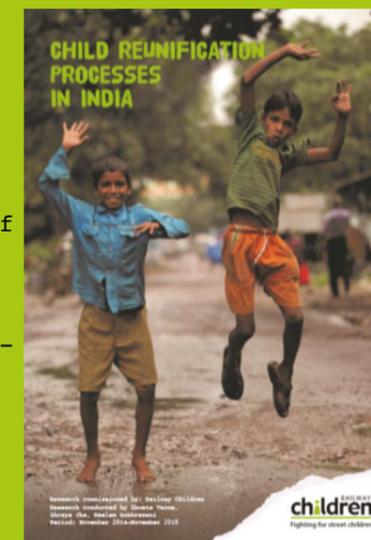
With the invitation of Railway Board, Railway Children India has developed a draft "Policy Guideline for Neki Ki Railways for Improving its Social Foot Print and Impact in Society".

These opportunities serve as tool for reinforcing the behaviours that drove RCI to excellence and gave a vital boost to us to work with multi-stakeholder in child protection issues.

## RESEARCH AND KNOWLEDGE MANAGEMENT

Railway Children India (RCI) is committed to bringing about fundamental changes in the lives of the children arriving at railway station and living on streets.

- During the year, Railway Children India (RCI), in collaboration with the National Commission for Protection of Child Rights (NCPCR) prepared a Guidebook for Creating a Protective Environment for Children in Contact with Railways. This Guidebook prescribes minimum standards of care and protection to children coming in contact with non-SoP railway stations.
- Child Reunification Process in India- a research study commissioned by Railway Children in the year-2014 was revised during this year. This study makes inroads into the factors that contribute to children leaving homes and their interplay between the contextual dynamics as factors contributing to their staying back with their families. This study is important in documenting the awareness and roles that each of the stakeholders play in the process of identification, protection and reunification of a child.
- Child Reunification Process in Tamil Nadu- A study on the Status of Children Protected and Unified was reviewed and published. The main purpose of the research was to get insights on the effectiveness of the interventions, functioning of the systems and the positive factors that contribute to children remaining at home and negative factors that push them out of homes. The study helped RCI to understand the present situation of all the children restored to their families from the records of the IPs and understand the current status of the children in terms of their well-being in the family, education, health care and adjustment to community/context.
- RCI has carried out four baseline studies in the year- 2017-18 at four locations i.e Salem Junction Railway Station, Ghaziabad Railway station, Bhubaneswar Railway station, Trichy Railway station. Keeping the movement of trains and migrating population of children in mind, 24X7 days outreach were conducted in three shifts to understand and develop an estimate of new "children alone and at risk" arrival every day and the reasons for leaving home. The findings of these studies contributed towards strengthening station level intervention.
- RCI also conducted Quality Assurance Audits of 2 station level programmes at Darbhanga and Salem railway stations in the year to ensure quality of operations.



## RECOGNITION OF RAILWAY CHILDREN INDIA'S WORK

During the year, RCI relentlessly worked for the protection of children arriving alone and at-risk at and around at 9 railway stations. Our contribution to field of child protection was recognised by Ministry of Railways, Government of India:

- Railway Children India has been nominated on 23rd October, 2017 as a resource agency by the Ministry of Railways, Railway Board on child protection for the **Jagjivan Ram Railway Protection Force Academy and RPF Zonal Training Centres.**
- During the year, Railway Children India has been recognized as a credible agency on child protection by The General Manager, East Central Railway vide letter dated 6th June, 2017 by East Central Railway.



## HUMAN RESOURCE MANAGEMENT AND ADMINISTRATION

Railway Children India has a well-established management structure in place to take care of day-to-day responsibilities of both Programme and Administration. The Senior Management Team (SMT) leads RCI Management. The team is well-experienced, dynamic in nature provides a clear direction and leadership to the organisation and promotes an open and inclusive team culture.

The Child Protection Committee (CPC) regularly monitors the implementation of child protection policy. Child Safeguarding system is in place to minimize the risks to children and take positive steps to protect children and promote awareness of Child Safeguarding Obligations.

### POLICY FOR PREVENTION, PROHIBITION AND REDRESSAL OF SEXUAL HARASSMENT AT WORKPLACE (POSH)

is in place to ensure the safety of all employees from all forms of sexual harassment. This policy is in line with the spirit and requirements of the Vishaka judgement and The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

## STORIES OF CHANGE

### Raqib Returns Home with a Promise to Stay with his Mummy.

16-year-old Raqib was found by the outreach worker at Delhi Sarai Rohilla Station. The team counselled him and Raqib explained about his family and that he was from Kasi Pur, Uttarakhand. The team immediately contacted Kashipur Police station and it was confirmed that he had left while accompanying his mother on a pilgrimage journey. Raqib was sent to RCI Open Shelter while his family was being traced.

Raqib was found to be angry and kept to himself. At the Open Shelter, he was counselled by a mental health expert and was kept informed of the team's efforts at tracing his family. However, he was not willing to listen to anyone and had at times been aggressive to staff members and other children. He tried to break the main door of the Open Shelter one day. The team comforted him and engaged with him through different activities like meditation and music throughout his stay at Open Shelter which calmed his behaviour.

Raqib was restored with his family as per the order of the CWC. At seeing his parents, Raqib broke down with a promise to never 'leave his mummy'. His parents were counselled on his need for love, care and attention. Raqib is back and happy with his family and is continuing his education in school.

### Empathy Brings Happiness

Manikandan, a 12-year-old boy is a special child. He studies in class 7, but has been irregular over the last one year. Suffering a great deal of bullying from his schoolmates, he lost interest in school and started spending days and nights at bus shelters and pavements.

He was contacted by RCI partner and brought to the Government Home for temporary day stay. The team identified his need for love, care and affection and carefully studied the changes in his behaviour. The counselling sessions revealed the trigger point for Manikandan's reclusion—an incident in school where he was bullied by classmates and reprimanded by the teacher for not being able to monitor the class in the teacher's absence. This incident had left him disturbed and as a result he had stopped going to school.

The RCI Team took up the issue of bullying and treatment of special needs children with the school headmaster and the teacher in question. We counselled the family members and school teachers who now understand how to deal with special children like Manikandan. Today, Manikandan is happier and goes to school regularly. He wants to support his family when he grows up.

# FINANCIALS: BALANCE SHEET BY 31ST MARCH, 2018

Railway Children India  
(A Company Limited by Guarantee not having Share Capital)  
BALANCE SHEET AS AT 31ST MARCH, 2018

Particulars	Note	As at March 31, 2018	As at March 31, 2017
<b>I. EQUITY AND LIABILITIES</b>			
1 Shareholders' funds			
(a) Share capital	3	-	-
(b) Reserves and surplus	4	1,39,73,005	39,25,707
2 Non-Current liabilities			
(a) Non-current Provisions	5	3,07,002	-
3 Current liabilities			
(a) Other current liabilities	6	2,72,81,374	34,73,956
(a) Current Provisions	7	515	-
		<b>4,15,61,896</b>	<b>73,99,663</b>
<b>II. ASSETS</b>			
1 Non Current Assets			
(a) Fixed Assets	16	14,26,961	5,02,256
Tangible Assets			
2 Current assets			
(a) Cash and cash equivalents	8	3,95,97,867	63,13,897
(b) Other current assets	9	5,37,068	5,83,509
		<b>4,15,61,896</b>	<b>73,99,663</b>

Summary of significant accounting policies 1 & 2

The notes referred to above form integral part of the financial statements

This is the Balance sheet referred to in our report of even date

For Luthra & Luthra LLP  
Chartered Accountants  
Reg. No. 002081N/NS00092

*Nilesh Mehta*  
Nilesh Mehta  
Partner  
M.No. 093847

For and on behalf of the Board of Directors

*Navin Sellaraju Sukumar*  
Mr. Navin Sellaraju Sukumar  
Director  
DIN: 06571246

*Nitin Aggarwal*  
Mr. Nitin Aggarwal  
Director  
DIN: 02095231

Place: New Delhi  
Date: June 11, 2018

Railway Children India (A Company Limited by Guarantee not having Share Capital)  
Statement of Income & Expenditure for the year ending 31st March, 2018

Particulars	Note	For year ended March 31, 2018	For year ended March 31, 2017
I. Donations and grant received	10	5,15,52,874	1,41,37,868
II. Other incomes	11	3,71,337	58,012
III. Total revenue (I+II)		<b>5,19,24,211</b>	<b>1,41,95,880</b>
IV. Expenses:			
Grants to partners	12	1,78,22,713	94,15,803
Employee related expenses	13	1,32,11,157	21,90,470
Depreciation	16	2,18,242	32,663
Program related expenses	14	82,95,811	21,56,878
Other expenses	15	23,28,990	8,08,319
Total expenses		<b>4,18,76,913</b>	<b>1,46,04,133</b>
V Surplus / Deficit		<b>1,00,47,298</b>	<b>(4,08,253)</b>
VI Tax expense:			
(1) Current income tax		-	-
(2) Deferred Tax		-	-
Total Tax expenses		-	-
VII. Profit/(Loss) after tax		<b>1,00,47,298</b>	<b>(4,08,253)</b>

Summary of significant accounting policies 1 & 2

The notes referred to above form integral part of the financial statements

This is the Statement of profit and loss referred to in our report of even date

For Luthra & Luthra LLP  
Chartered Accountants  
Reg. No. 002081N/NS00092

*Nilesh Mehta*  
Mr. Nilesh Mehta  
Partner  
M.No. 093847

For and on behalf of the Board of Directors

*Navin Sellaraju Sukumar*  
Mr. Navin Sellaraju Sukumar  
Director  
DIN: 06571246

*Nitin Aggarwal*  
Mr. Nitin Aggarwal  
Director  
DIN: 02095231

Place: New Delhi  
Date: June 11, 2018

# OUR TEAM

Name	Designation	Department
S.Navin Sellaraju	Director	Railway Children India
Guruprasad Rao	Sr. Programme Manager	Programme Support
Valavan V. S	Programme Manager (South)	
Shalini Gupta	Programme Manager (North)	
Ravi Shanker	Field Officer (Bihar)	
Lijiraj	Field Officer (Tamil Nadu)	
Silpa Jaiswal	Field Officer (Odisha)	
Jerome FV	Field Officer (Tamil Nadu)	
Zafar	Field Officer (Uttar Pradesh)	
Apana Dwivedi	Training Officer	
Swati Chawla	KM&QA Manager	Knowledge Management Quality Assurance
Sukanta Behera	Quality Assurance Officer	
Anushree Banerjee	Quality Assurance Officer	
Shikha Gupta	Head of Fundraising	Fundraising
Nishant Pratap Singh	National Manager Individual Fundraising	
Anju Kwatra	National Manager Corporate Fundraising	
Pooja Srivastava	Sr. Human Resource Officer	Human Resources
Rachana Chawla	Manager Human Resource	
Amit Kumar Sharma	Finance and Admin Officer	
Shiv Rawat	Office Assistant	
<b>RCI- Team- Direct Implementation</b>		
Name	Designation	Project
Ranjita Sahoo	Project Manager (Delhi)	RCI-SB Direct Implementation
Amit Dogra	Outreach Worker	RCI-SB Direct Implementation
Kamal Kumar	Outreach Worker	RCI-SB Direct Implementation
Shyam Lal	Outreach Worker	RCI-SB Direct Implementation
Dilip Kumar	Outreach Worker	RCI-SB Direct Implementation
Mithlesh Pal	Outreach Worker	RCI-SB Direct Implementation
Kiran Bansal	Outreach Worker	RCI-SB Direct Implementation
Sandhya	Outreach Worker	RCI-SB Direct Implementation
Banwarilal Maurya	Outreach Worker	RCI-SB Direct Implementation
Rahis Salmani	Outreach Worker	RCI-SB Direct Implementation
Rahul Rastogi	Outreach Worker	RCI-SB Direct Implementation
Harphool	Counsellor	RCI-SB Direct Implementation
Javed Khan	Social Worker	RCI-SB Direct Implementation
Preeti Kumari	Care Giver	RCI-SB Direct Implementation
Deepak Kumar	Care Giver	RCI-SB Direct Implementation
Rakesh Kumar Sarkar	Care Giver	RCI-SB Direct Implementation
Abhishek Kumar	Care Giver	RCI-SB Direct Implementation
Khalid Saifullah	Care Giver	RCI-SB Direct Implementation
Suresh Kumar	Helper	RCI-SB Direct Implementation

# OUR DONORS

- 1) Azim Premji Philanthropic Initiative (APPI)
- 2) Honda Motorcycle and Scooter India Pvt. Ltd.



**Railway Children India**

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New Delhi-110019

**Working Office:**

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[www.railwaychildren.org.in](http://www.railwaychildren.org.in)

**children** RAILWAY  
**Fighting for street children**