

PROTECTING VULNERABLE CHILDREN AND ADULTS AT RISK ON UK TRANSPORT



Railway Children are working with GWR to make the transport network a safer place for vulnerable people.

WHAT IS THE ISSUE?

Some children and adults are vulnerable or at risk and in need of protection, help and support. In all cases there is a duty of care upon staff to ensure that everyone is as safe as they can be whilst in the transport environment.

Children may have run away from home or care, been bullied, subjected to abuse, neglect and/or sexual exploitation.

Adults may have mental health issues, dementia, a learning disability, be misusing alcohol or drugs or escaping from a violent partner.

Don't forget that behaviour, however difficult, could be a symptom of some form of vulnerability, neglect or abuse.

WHAT SHOULD I DO?

BE AWARE OF VULNERABLE PEOPLE
BE CONCERNED ABOUT THEIR WELFARE
LISTEN TO WHAT THEY HAVE TO SAY
REASSURE SHOWING KINDNESS AND CONSIDERATION
REPORT ANY CONCERNS TO THE BRITISH TRANSPORT POLICE (BTP)

Call BTP 0800 40 50 40 or text 61016. In an emergency always call 999.

USEFUL TELEPHONE NUMBERS

If appropriate provide the person with the telephone numbers below.

Missing People - free, confidential and 24/7. Call or text 116 000.
Email 116000@missingpeople.org.uk www.missingpeople.org.uk

Missing People also run Safecall for young people who are involved in county lines. www.missingpeople.org.uk/safecall

Childline - Call free on 0800 1111
have a 1-2-1 chat online www.childline.org.uk

Samaritans - 116 123 Helpline for emotional support.
You don't have to be suicidal.
Email jo@samaritans.org, write or visit a branch. www.samaritans.org

Alcoholics Anonymous helpline - 0800 9177 650 www.alcoholics-anonymous.org.uk

National Domestic Violence Helpline
0808 2000 247 (24hrs) www.nationaldomesticviolencehelpline.org.uk

Streetlink for rough sleepers
Call 0300 500 0914 - www.streetlink.org.uk

Modern Slavery Helpline
Report suspicions on 0800 012 1700 - www.modernslaveryhelpline.org.uk

National Dementia Helpline Call 0300 222 11 22 - www.alzheimers.org.uk

MIND Infoline: information about different types of mental health issues
Call 0300 123 3393, www.mind.org.uk

WITH YOUR HELP, WE CAN ENSURE THAT VULNERABLE PEOPLE HAVE THE BEST CHANCE OF BEING IDENTIFIED AND SUPPORTED

TO FIND OUT MORE ABOUT THE SAFEGUARDING ON TRANSPORT PROGRAMME VISIT

WWW.RAILWAYCHILDREN.ORG.UK/ST



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